

Information Update

Introducing the LifeMark® Open Line System Updates for LifeMark® Owners & Operators

Summary

This bulletin introduces the **LifeMark® Open Line**, a new communication channel created specifically for owners, operators, and fleet managers of LifeMark® systems. The Open Line provides timely, system-focused information to help you maintain safe, accurate, and efficient operation of your LifeMark® systems.

About the LifeMark® Open Line

As your LifeMark® system evolves, you will periodically receive software and firmware improvements, updated operational instructions, and important maintenance recommendations. The **LifeMark® Open Line** is the dedicated way we will communicate these updates directly to those using and managing the system every day.

This is **not** a marketing tool. It is a practical resource designed to improve system performance, support operators, and help prevent downtime or accuracy issues.

What You Will Receive

Open Line bulletins will cover:

- **System enhancements** – Software/firmware improvements and performance updates
- **Operational guidance** – Updated instructions or workflow clarifications
- **Maintenance advisories** – Recommendations to ensure accuracy and equipment longevity
- **Critical alerts** – Time-sensitive issues that require immediate action (when applicable)
- **Updated documentation** – Revised guides, maintenance procedures, and reference materials
- **Best practices** – Tips for achieving optimal performance in the field

Each bulletin will include a clear urgency designation:

1. ● **Information Update** – Awareness only

Information Update

2. ● **Maintenance Advisory** – Action recommended

Maintenance Advisory

3. ● **Critical Alert** – Immediate action required

Critical Alert

Distribution & Access

All LifeMark® Open Line bulletins will be:

- **Emailed** to designated system operators, fleet managers, and other selected contacts
- **Archived** in the Customer Support area of our website (behind an access gate), alongside operational guides and other semi-proprietary resources

If you need to update your operator or fleet manager contacts, please email us at support@limntech.com